#### Lecture 13: Token-Based Authentication

CS 181W

Fall 2022

# **Recall: Authentication of humans**

Something you know

secret information (e.g., a password)

Something you are

biometrics (e.g., fingerprints)

Something you have

possession of a physical device (e.g., a particular phone)

## Authentication tokens

GUIGKERS







(D) Z

# Fixed codes (Keyless Entry)

- Token stores a secret value id\_T
- Lock stores list of authorized ids
- To enter: Token->Lock: id\_T



- Attack: replay: thief sits in car nearby, records serial number, programs another token with same number, steals car
- Attack: brute force: serial numbers were 16 bits, devices could search through that space in under an hour for a single car (and in a whole parking lot, could unlock some car in under a minute)
- Attack: insider: serial numbers typically show up on many forms related to car, so mechanic, DMV, dealer's business office, etc. must be trusted

# Fixed codes (RFIDs)

- Token stores a secret value id\_T
- Lock stores list of authorized ids
- To enter: Token->Lock: id\_T



- Attack: replay: thief sits nearby, records serial number, programs another token with same number, authenticates
- Attack: privacy: adversary tracks token usage across system and learns user attributes and/or behaviors

# One-Time Passwords

- OTP may be deemed valid only once (the first time)
- Adversary cannot predict future OTPs, even with complete knowledge of what passwords have already been used

# "Rolling" codes

- Token stores: id\_T, sk\_T, n
- Lock stores info for all authorized ids
- To enter: Token->Lock: id\_T, Hash(id\_T, n, sk\_T)
- Both Token and Lock increment n after each authentication
- Problem: desynchronization of nonce



# Hacking Rolling Codes



# Honda key fob flaw lets hackers remotely unlock and start cars

Comment

Carly Page @carlypage\_ / 7:31 AM PDT • July 12, 2022

# Time-based One-Time Password

- Token stores: id\_T, sk\_T
- Lock stores info for all authorized ids
- To enter: Token->Lock: id\_T, Hash(id\_T, time, sk\_T)
- 30-60 second valid window



**Google Authenticator** 



# Challenge-based OTPs

- Token stores: id\_T, sk\_T
- Lock stores info for all authorized ids
- To enter:
  - 1. Token->Lock: I want to authenticate
  - 2. Lock->Token: n (new, randomly chosen number)
  - 3. Token->Lock: id\_T, Hash(id\_T, n, sk\_T)



# Signature-based OTPs

- Token stores: id\_T, sk\_T
- Lock stores ids, public keys for all auth
- To enter:
  - 1. User->Lock: I want to authentic
  - 2. Lock->Token: auth\_details (time
  - 3. Token->User: auth\_details
  - 4. (if yes) Token->Lock: id\_T, Sig







Are you logging in to **Single Sign-On** (SSO) High Security?

- ♥ Claremont, CA, US
- () 12:06 AM
- ి ebac2018





# Grey

- Smartphone based access-control system
- Used to open doors in the Carnegie Mellon CIC building
- Allows users to grant access to their doors remotely



# Data collection

- Year long interview study
- Recorded 30 hours of interviews with Grey users
- System was actively used: 19 users x 12 accesses per week



L. Bauer, L. F. Cranor, M. K. Reiter, and K. Vaniea. **Lessons Learned from the Deployment of a Smartphone-Based Access-Control System.** SOUPS 2007. http://cups.cs.cmu.edu/soups/2007/proceedings/p64\_bauer.pdf

# Users complained about speed

- Users said Grey was slow
- But Grey was as fast as keys
- Videotaped a door to better understand how doors are opened differently with Grey and keys



Bathrooms and other work areas

### Similar average access times





"I find myself standing outside and everybody inside is looking at me standing outside while I am trying to futz with my phone and open the stupid door."

#### DOOR

An exception 06 has occured at 0028:C11B3ADC in VxD DiskTSD(03) + 00001660. This was called from 0028:C11B40C8 in VxD voltrack(04) + 00000000. It may be possible to continue normally.

Press any key to attempt to continue.

 Press CTRL+ALT+RESET to restart your computer. You will lose any unsaved information in all applications.

Press any key to continue

Nobody wants to have to reboot their door



Unanticipated uses can bolster acceptance

# Convenience always wins

OIII

# Comparing 2FA Methods

- SMS code
- TOTP (Google Auth)
- pre-generated codes
- Duo Push
- U2F security keys

In person/Remote study Between subjects n=72

Ken Reese, Trevor Smith, Jonathan Dutson, Jonathan Armknecht, Jacob Cameron, and Kent Seamons. **A Usability Study of Five Two-Factor Authentication Methods.** SOUPS 2019. https://www.usenix.org/system/files/soups2019-reese.pdf

# **Comparing 2FA Methods**

Usability Score (SUS) Time to Login 000 000 Seconds Score codes push totp u2f password sms codes push u2f sms totp Second Factor Second Factor

# Comparing 2FA Methods

"In my opinion, it may be a little obsessive for everything, but for banking it's something that I actually do want some authentication. I almost wish that it was a requirement"

"I guess maybe because it's that I don't have anything to protect. . . I'm at a stage in my life where nothing I own is that valuable"

"Honestly, once I'm home I kind of just set my phone down and forget where I put it sometimes, so that was a little bit hard ...I needed to go find my phone and pull up the app."

[about TOTP] "I have to type in these numbers so fast or else it's going to go away."

# Observing 2FA in the wild

- Log records containing over over one million authentication attempts from over 13,000 users between September 2016 - July 2017
- Survey 1-3 weeks before mandatory (n = 1,251)
- Survey 3 months after mandatory (n = 796)

Jessica Colnago, Summer Devlin\*, Maggie Oates, Chelse Swoopes, Lujo Bauer, Lorrie Cranor, Nicolas Christin. "It's not actually that horrible": Exploring Adoption of Two-Factor Authentication at a University. CHI 2018.

# Observing 2FA in the wild



# Observing 2FA in the wild



# **Our Diary Study**



#### Most common:

- Sakai (15)
- VPN (6)
- Others (course sites, zoom, college portal, etc)
- 1 failed (Sakai down)

Remote/online Diary study n = 29

### **Token-based Authentication**

