#### The CMU machine learning protesters



http://www.flickr.com/photos/30686429@N07/3953914015/in/set-72157622330082619/

#### Web basics

David Kauchak cs160 Fall 2009 adapted from:

http://www.stanford.edu/class/cs276/handouts/lecture13-webchar.ppt

## Administrative

- CS lunch today!
- Unique hw5
  - reading
  - course feedback
- Schedule

#### **Boolean queries**

- c OR a AND f
- a AND f OR c



### Outline

- Brief overview of the web
- Web Spam
- Estimating the size of the web
- Detecting duplicate pages

# Brief (non-technical) history

- Early keyword-based engines
  - Altavista, Excite, Infoseek, Inktomi, ca. 1995-1997
- <u>Sponsored search</u> ranking: Goto.com (morphed into Overture.com → Yahoo!)
  - Your search ranking depended on how much you paid
  - Auction for keywords: <u>casino</u> was expensive!

# Brief (non-technical) history

- 1998+: Link-based ranking pioneered by Google
  - Blew away all early engines save Inktomi
  - Great user experience in search of a business model
  - Meanwhile Goto/Overture's annual revenues were nearing \$1 billion
- Result: Google added paid-placement "ads" to the side, independent of search results
  - Yahoo followed suit, acquiring Overture (for paid placement) and Inktomi (for search)

# Why did Google win?

- Relevance/link-based
- Simple UI
- Hardware used commodity parts
  - inexpensive
  - easy to expand
  - fault tolerance through redundancy
- What's wrong (from the search engine's standpoint) of having a cost-per-click (CPC) model and ranking ads based only on CPC?

#### Web search basics



## User needs/queries

- Researchers/search engines often categorize user needs/queries into different types
- For example...?

### **User Needs**

#### Need [Brod02, RL04]

Informational – want to learn about something (~40%)

Low hemoglobin

<u>Navigational</u> – want to go to that page (~25%)

United Airlines

Mars surface images

Canon S410

- <u>Transactional</u> want to do something (web-mediated) (~35%)
  - Access a service

Seattle weather

- Downloads
- Shop
- Gray areas
  - Find a good hub

Car rental Brasil

Exploratory search "see what's there"

#### How far do people look for results?



(Source: <a href="mailto:iprospect.com">iprospect.com</a> WhitePaper\_2006\_SearchEngineUserBehavior.pdf)

### Users' empirical evaluation of results

- Quality of pages varies widely
  - Relevance is not enough
  - Other desirable qualities (non IR!!)
    - Content: Trustworthy, diverse, non-duplicated, well maintained
    - Web readability: display correctly & fast
    - No annoyances: pop-ups, etc
- Precision vs. recall
  - On the web, recall seldom matters
  - Recall matters when the number of matches is very small
- What matters
  - Precision at 1? Precision above the fold?
  - Comprehensiveness must be able to deal with obscure queries
- User perceptions may be unscientific, but are significant over a large aggregate

# The Web document collection



The Web

- No design/co-ordination
  - Content includes truth, lies, obsolete information, contradictions ...
- Unstructured (text, html, ...), semistructured (XML, annotated photos), structured (Databases)...
- Financial motivation for ranked results
- Scale much larger than previous text collections ... but corporate records are catching up
- Growth slowed down from initial "volume doubling every few months" but still expanding
- Content can be dynamically generated

# Web Spam



http://blog.lib.umn.edu/wilsper/informationcentral/spam.jpg

#### The trouble with sponsored search ...

- It costs money. What's the alternative?
- Search Engine Optimization:
  - "Tuning" your web page to rank highly in the algorithmic search results for select keywords
  - Alternative to paying for placement
  - Intrinsically a marketing function
- Performed by companies, webmasters and consultants ("Search engine optimizers") for their clients
- Some perfectly legitimate, some very shady

# Simplest forms

- First generation engines relied heavily on *tf/idf*
- What would you do as an SEO?
- SEOs responded with dense repetitions of chosen terms
  - e.g., maui resort maui resort maui resort
  - Often, the repetitions would be in the same color as the background of the web page
    - Repeated terms got indexed by crawlers
    - But not visible to humans on browsers



Pure word density cannot be trusted as an IR signal

# Variants of keyword stuffing

Misleading meta-tags, excessive repetition
Hidden text with colors, style sheet tricks, etc.

Meta-Tags = "... London hotels, hotel, holiday inn, hilton, discount, booking, reservation, sex, mp3, britney spears, viagra, ..."

## Spidering/indexing



## Cloaking

#### Serve fake content to search engine spider



# More spam techniques

#### Doorway pages

 Pages optimized for a single keyword that re-direct to the real target page

#### Link spamming

- Mutual admiration societies, hidden links, awards more on these later
- Domain flooding: numerous domains that point or redirect to a target page

#### Robots

- Fake query stream rank checking programs
  - "Curve-fit" ranking programs of search engines

# The war against spam

- Quality signals Prefer authoritative pages based on:
  - Votes from authors (linkage signals)
  - Votes from users (usage signals)
- Policing of URL submissions
  - Anti robot test
- Limits on meta-keywords
- Robust link analysis
  - Ignore statistically implausible linkage (or text)
  - Use link analysis to detect spammers (guilt by association)

- Spam recognition by machine learning
  - Training set based on known spam
- Family friendly filters
  - Linguistic analysis, general classification techniques, etc.
  - For images: flesh tone detectors, source text analysis, etc.
- Editorial intervention
  - Blacklists
  - Top queries audited
  - Complaints addressed
  - Suspect pattern detection

#### More on spam

- Web search engines have policies on SEO practices they tolerate/block
  - <u>http://help.yahoo.com/help/us/ysearch/index.html</u>
  - <u>http://www.google.com/intl/en/webmasters/</u>
- Adversarial IR: the unending (technical) battle between SEO's and web search engines
- Research <u>http://airweb.cse.lehigh.edu/</u>

#### Size of the web



http://www.stormforce31.com/wximages/www.jpg

## What is the size of the web?

- 7,452,502,600,001 pages (as of yesterday)
- The web is really infinite
  - Dynamic content, e.g., calendar
  - Soft 404: <u>www.yahoo.com/<anything></u> is a valid page
- What about just the static web... issues?
  - Static web contains syntactic duplication, mostly due to mirroring (~30%)
  - Some servers are seldom connected
  - What do we count? A url? A frame? A section? A pdf document? An image?

#### Who cares about the size of the web?

- It is an interesting question, but beyond that, who cares and why?
- Media, and consequently the user
- Search engine designer (crawling, indexing)
- Researchers

#### What can we measure?

Besides absolute size, what else might we measure?

Users interface is through the search engine

- Proportion of the web a particular search engine indexes
- The size of a particular search engine's index
- Relative index sizes of two search engines

Challenges with these approaches?

Biggest one: search engines don't like to let people know what goes on under the hood

### Search engines as a black box

Although we can't ask how big a search engine's index is, we can often ask questions like "does a document exist in the index?"



## Proportion of the web indexed

- We can ask if a document is in an index
- How can we estimate the proportion indexed by a particular search engine?



#### Size of index A relative to index B



# Sampling URLs

- Both of these questions require us to have a random set of pages (or URLs)
- Problem: Random URLs are hard to find!
- Ideas?
- Approach 1: Generate a random URL contained in a given engine
  - Suffices for the estimation of relative size
- Approach 2: Random pages/ IP addresses
  - In theory: might give us a true estimate of the size of the web (as opposed to just relative sizes of indexes)

# Random URLs from search engines

- Issue a random query to the search engine
  - Randomly generate a query from a lexicon and word probabilities (generally focus on less common words/queries)
  - Choose random searches extracted from a query log (e.g. all queries from Pomona College)
- From the first 100 results, pick a random page/ URL

## Things to watch out for

- Biases induced by random queries
  - Query Bias: Favors content-rich pages in the language(s) of the lexicon
  - Ranking Bias: Use conjunctive queries & fetch all
  - Checking Bias: Duplicates, impoverished pages omitted
  - Malicious Bias: Sabotage by engine
  - Operational Problems: Time-outs, failures, engine inconsistencies, index modification
- Biases induced by query log
  - Samples are correlated with source of log

## Random IP addresses



#### Random IP addresses

- [Lawr99] Estimated 2.8 million IP addresses running crawlable web servers (16 million total) from observing 2500 servers
- OCLC using IP sampling found 8.7 M hosts in 2001
- Netcraft [Netc02] accessed 37.2 million hosts in July 2002

### Random walks

- View the Web as a directed graph
- Build a random walk on this graph
  - Includes various "jump" rules back to visited sites
    - Does not get stuck in spider traps!
    - Can follow all links!
  - Converges to a stationary distribution
    - Must assume graph is finite and independent of the walk.
    - Conditions are not satisfied (cookie crumbs, flooding)
    - Time to convergence not really known
  - Sample from stationary distribution of walk
  - Use the "strong query" method to check coverage by SE

## Conclusions

- No sampling solution is perfect
- Lots of new ideas ...
- ....but the problem is getting harder
- Quantitative studies are fascinating and a good research problem

# **Duplicate detection** MDM 600S D & M M & C 2009 MBA

http://rlv.zcache.com/cartoon\_man\_with\_balled\_fist\_postcard-p239288482636625726trdg\_400.jpg

# Duplicate documents

- The web is full of duplicated content
  - Redundancy/mirroring
  - Copied content
- Do we care?
- How can we detect duplicates?
- Hashing
  - Hash each document
  - Compares hashes
  - For those that are equal, check if the content is equal

# Duplicate?





## Near duplicate documents

- Many, many cases of near duplicates
  - E.g., last modified date the only difference between two copies of a page
- A good hashing function specifically tries not to have collisions
- Ideas?
  - Locality sensitive hashing (http:// www.mit.edu/~andoni/LSH/)
  - Similarity main challenge is efficiency!

# **Computing Similarity**

- We could use edit distance, but way too slow
- What did we do for spelling correction?
- compare word n-gram (shingles) overlap
  - a rose is a rose is a rose  $\rightarrow$

```
a_rose_is_a
rose_is_a_rose
is_a_rose_is
a_rose_is_a
```

 Use Jaccard Coefficient to measure the similarity between documents (A and B)/(A or B)

# N-gram intersection

- Computing <u>exact</u> set intersection of n-grams between <u>all</u> pairs of documents is expensive/ intractable
- How did we solve the efficiency problem for spelling correction?
  - Indexed words by character n-grams
  - AND query of the character n-grams in our query word
- Will this work for documents?
- Number of word n-grams for a document is too large!

# Efficient calculation of JC

 Use a hash function that maps an n-gram to a 64 bit number



# Efficient calculation of JC

Use a hash function that maps an n-gram to a 64 bit number

64 bit # 64 bit # 64 bit # 64 bit #



What if we just compared
smallest one of each?

# Efficient calculation of JC

 Use a hash function that maps an n-gram to a 64 bit number



64	bit	#	

64 bit #

64 bit # 64 bit #

64 bit #

64 bit # 64 bit #

64 bit #

64 bit # 64 bit # 64 bit # 64 bit #

- 64 bit # 64 bit # \_\_\_
  - Apply a permutation to each 64 bit number
  - Compare smallest values
  - Repeat some number
  - of times (say 200)

### Efficient JC



#### Test if Doc1 = Doc2



Are these equal?

#### Test if Doc1 = Doc2



The minimum values after the permutations will be equal with probability =

Size\_of\_intersection / Size\_of\_union

#### Claim...



- Repeat this, say 200 times, with different permutations
- Measure the number of times they're equal
- This is a reasonable estimate for the JC

# All signature pairs

- Now we have an extremely efficient method for estimating a Jaccard coefficient for a single pair of documents.
- But we still have to estimate N<sup>2</sup> coefficients where N is the number of web pages.
  - Still slow
- Need to reduce the set of options
  - locality sensitive hashing (LSH)
  - sorting (Henzinger 2006)

# Cool search engines

- What do you think will be the most important feature(s) in nextgeneration search algorithms?
- Is it better to have a broad, general search engine or one that is tailored to your needs?
- What new markets can be explored using a search engine?
- Some of these search engines are niche-specific sites and others are search aggregators. Is web search diverging in the direction of many topic-specific sites or converging to one large find-everything site? Is one of these better? What should we be aiming for?
- What are the benefits of live updating searches (Collecta) vs. previously indexed content (Google)?
- How do you think Collecta is able to find results so quickly?
- The article mentions "inserting a human element into search." What exactly does this mean? How can a web search include human power? Is that useful?

# Set Similarity of sets C<sub>i</sub>, C<sub>i</sub>

Jaccard(C<sub>i</sub>, C<sub>j</sub>) = 
$$\frac{\left|C_{i} \cap C_{j}\right|}{\left|C_{i} \cup C_{j}\right|}$$

- View sets as columns of a matrix A; one row for each element in the universe.  $a_{ii} = 1$  indicates presence of item i in set j
- Example

$$C_1 C_2$$

 $Jaccard(C_1, C_2) = 2/5 = 0.4$ 

# For columns C<sub>i</sub>, C<sub>j</sub>, four types of rows C<sub>i</sub> C<sub>j</sub> A 1

- B 1 0
  C 0 1
  D 0 0
- Overload notation: A = # of rows of type A
- Claim

$$Jaccard(C_i, C_j) = \frac{A}{A + B + C}$$

## "Min" Hashing

- Randomly permute rows
- Hash  $h(C_i) = index$  of first row with 1 in column  $C_i$
- Surprising Property

$$P[h(C_i) = h(C_j)] = Jaccard(C_i, C_j)$$

- Why?
  - Both are A/(A+B+C)
  - Look down columns C<sub>i</sub>, C<sub>i</sub> until first non-Type-D row
  - $h(C_i) = h(C_j) \leftrightarrow type A row$

## Min-Hash sketches

- Pick P random row permutations
- MinHash sketch

Sketch<sub>D</sub> = list of *P* indexes of first rows with 1 in column C

- Similarity of signatures
  - Let sim[sketch(C<sub>i</sub>), sketch(C<sub>j</sub>)] = fraction of permutations where MinHash values agree
  - Observe E[sim(sig(C<sub>i</sub>),sig(C<sub>i</sub>))] = Jaccard(C<sub>i</sub>,C<sub>i</sub>)

#### Example

#### **Signatures**



$$S_1$$
 $S_2$  $S_3$ Perm 1 = (12345)121Perm 2 = (54321)454Perm 3 = (34512)354



# Implementation Trick

- Permuting universe even once is prohibitive
- Row Hashing
  - Pick P hash functions  $h_k: \{1,...,n\} \rightarrow \{1,...,O(n)\}$
  - Ordering under h<sub>k</sub> gives random permutation of rows
- One-pass Implementation
  - For each C<sub>i</sub> and h<sub>k</sub>, keep "slot" for min-hash value
  - Initialize all slot(C<sub>i</sub>,h<sub>k</sub>) to infinity
  - Scan rows in arbitrary order looking for 1's
    - Suppose row R<sub>j</sub> has 1 in column C<sub>i</sub>
    - For each h<sub>k</sub>,
      - if  $h_k(j) < slot(C_i, h_k)$ , then  $slot(C_i, h_k) \leftarrow h_k(j)$

# Example

$\mathbf{C}_{1}$ $\mathbf{C}_{2}$		$C_1$ slots $C_2$ slots
<b>R</b> <sub>1</sub> 1 0	h(1) = 1	1
$\begin{array}{c c} \mathbf{R_2} & 0 & 1 \\ \mathbf{R_2} & 1 & 1 \end{array}$	g(1) = 3	3
$     \begin{array}{c cccccccccccccccccccccccccccccccc$	h(2) = 2 g(2) = 0	1 3
	h(3) = 3 g(3) = 2	1 2
$h(x) = x \mod 5$ g(x) = 2x+1 \mod 5	h(4) = 4 g(4) = 4	1 2
5(A) 2A I mod 3	h(5) = 0 g(5) = 1	1 2

# **Comparing Signatures**

- Signature Matrix S
  - Rows = Hash Functions
  - Columns = Columns
  - Entries = Signatures
- Can compute Pair-wise similarity of any pair of signature columns